



2021

وزارة الصحة الفلسطينية
Ministry of Health



Project Proposal

Establishing policies, procedures, and treatment protocols
for emergency departments in the Ministry of Health

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Project number	2021/101				Date:	26/08/2021		
Project name	Establishing policies, procedures, and treatment protocols for emergency departments at the Ministry of Health				Applicant for the project	General Directorate of Hospitals		
Project duration in months	6 months			Type of project	<input checked="" type="checkbox"/>	Within the plan		
					<input type="checkbox"/>	Urgent		
Project field	<input type="checkbox"/>	Construction	<input type="checkbox"/>	Rehabilitation	<input type="checkbox"/>	Machines & Equipment	<input type="checkbox"/>	Therapeutic Services
	<input type="checkbox"/>	Consumables	<input type="checkbox"/>	Training and Scholarship	<input type="checkbox"/>	Operational Expenses	<input checked="" type="checkbox"/>	Others (Policies & procedures)
Implementing body	Ministry of Health				Project Partners			
Beneficiaries	More than 2 million people				Place of implementation		Ministry of Health	
Estimated budget (USD)	\$50,000 (fifty thousand dollars)							
Summary of the project (Overview of the project idea and requirements to solve current problem)	<p>The idea of the project is to establish policies, procedures, and treatment protocols for emergency departments at the Ministry of Health. The emergency department is responsible for the provision of medical and surgical care to patients arriving at the hospital in need of immediate care. There are 9 emergency departments at the Ministry of Health, with a total capacity of 145 beds, and they provide services for more than 1.5 million patients yearly. Formalized written policies and procedures are needed to facilitate adherence with recognized professional practices, promote compliance with regulations, statutes, and accreditation requirements, reduce practice variation, standardize practices across multiple entities within a single health system, serve as a resource for staff, particularly new personnel, and reduce reliance on memory, which, when overtaxed, has been shown to be a major source of human errors or oversights. Currently, there is a lack of unified policies and procedures at emergency departments in the Ministry of Health. This leads to a lack of clarity in day-to-day activities, inconsistency in practices, and threatens the lives of patients. Therefore, we hope this project will contribute to ongoing efforts to improve the quality of health care and to reduce medical mistakes.</p>							

Project justifications	<ol style="list-style-type: none"> 1. The need to standardize the policies, procedures, and treatment protocols for emergency departments at the Ministry of Health. 2. Policies and procedures are required to set expectations and proper ways of doing things. 3. Policies and procedures negligence leaves the ministry of health at risk for financial and other losses. 																																																																			
Project objectives	<p>Overall goal: Enhancing the quality of health services provided in emergency departments by developing unified policies, procedures, and treatment protocols.</p> <p>Specific objectives:</p> <ol style="list-style-type: none"> 1. To organize the work of health staff in emergency departments. 2. To provide clarity in day-to-day activities in emergency departments. 3. To reduce medical errors and save the lives of patients. 																																																																			
Current indicators	<ul style="list-style-type: none"> - Some treatment protocols are not complete. - Unavailability of unified policies, procedures, and treatment protocols for emergency departments at the Ministry of Health. 																																																																			
Expected indicators after implementing the project	<ul style="list-style-type: none"> - Unified policies, procedures, and treatment protocols for emergency departments at the Ministry of Health are established. 																																																																			
Schedule of the main project implementation phases	<table border="1"> <thead> <tr> <th rowspan="2">Stage</th> <th colspan="12">Duration (months /years)</th> </tr> <tr> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> <th>6</th> <th>7</th> <th>8</th> <th>9</th> <th>10</th> <th>11</th> <th>12</th> </tr> </thead> <tbody> <tr> <td>Preparation</td> <td style="background-color: red;"></td> <td style="background-color: red;"></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Implementation</td> <td></td> <td></td> <td style="background-color: red;"></td> <td style="background-color: red;"></td> <td style="background-color: red;"></td> <td style="background-color: red;"></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Evaluation and closure</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td style="background-color: red;"></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Stage	Duration (months /years)												1	2	3	4	5	6	7	8	9	10	11	12	Preparation														Implementation														Evaluation and closure													
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Sustainability of the project	<ul style="list-style-type: none"> - Carrying out periodic updates of policies and procedures with self-financing from the Ministry of Health or through other projects. 																																																																			
Project monitoring & evaluation	<ul style="list-style-type: none"> - Report of the applicant party on the efficiency of the project. - Follow up the periodic and final reports of the project. - Report on the impact of project implementation on relevant indicators before implementation. 																																																																			
Annexes	<ul style="list-style-type: none"> - A detailed budget will be provided later. 																																																																			

Preparation & supervision	Project designer: Mr. Ahmed Alsufi		Director of projects preparation department: Dr. Hamza Abdeljawad	
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